

Profile:

- Extensive 25-year background in IT operations, planning, design and deployment.
- Work with leadership to utilize technology and align resources to support strategic goals.
- Proficiency in leading large scale capital projects.
- Effective Servant-Leadership in a diverse group of teams

Experience:

Heritage University **2024-Present**
Toppenish, WA *Associate Vice President of Technology & Operations*

- Align IT & Operations with the needs and strategic vision of the university.
- Oversight of construction and a new wastewater treatment facility.
- Prioritized University initiatives and support dept goals and objectives.

Heritage University **2017-2024**
Toppenish, WA *Director of Information Technology*

- Made reductions in IT budget and spending while maintaining a high level of service and reliability.
- Serve on various committees including Presidents Cabinet, Strategic Planning, Employee Compensation & Benefit, Provost Council, and University Academic Technology. Chair of the Data Management and the ERP/LMS Directors committees.
- Implemented a solution for documenting processes and procedures to become more efficient with the use of our SIS system

Heritage University **2013-2017**
Toppenish, WA *Information Technology Manager*

- 9 full time employees and 3 part time employees, including all hiring and termination decisions. Management of multiple budgets including capital projects and construction.
- Designed a second network operations center with redundant high-availability systems.

Heritage University **2009-2013**
Toppenish, WA *Network Engineer*

- Lead a full disaster recovery project after losing our data center due to a major fire in 2012.
- Re-designed and implemented enterprise level systems and networking infrastructure across campus including an enterprise wireless solution
- Used group policy to automate manual work being done by staff
- Implemented VMWare and migrated 50+ servers to virtual platform
- Implemented a Cisco Firewall including VPN services to remote sites and end users.

Heritage University **2004-2009**
Toppenish, WA *Systems Administrator*

- Supported enterprise-level systems including AD, Exchange, SQL, Firewall, Switches, DNS, Antivirus, Systems Center, Data Backup, GPO, WSUS
- Assisted in the implementation and development of a Help Desk, work order tracking system and remote assistance
- Implemented solutions to address challenges across campus including a 40% reduction in computer lab printing costs.

Operating Systems:

- Comprehensive knowledge of
- IT Infrastructure
- M365 Cloud
- VMWare
- BlueCoat
- Cisco
- Avaya
- EMC

Technical Skills:

- Disaster Recover
- Operations
- Information Systems
- Learning Mgmt. Systems
- Project Management
- Network Infrastructure
- Network Security
- Instructional Technology
- Access Control

Proficiencies:

- Managing large budgets & projects
- Develop staff including goal setting and fostering skill set
- Background in troubleshooting complex problems.
- Dependable, trustworthy, and collaborative

Volunteer Work

- Member of Perry Tech Program Advisory Committee
- Former member of ESD 105 security and safety

Interests

- Mountains
- Fishing
- Woodwork
- Games
- Camping
- Home Remodel